Conservación de
La Marina

SATISFACTION SURVEY

2. Satisfaction survey:

Thank you for choosing La Marina de Sotogrande as your home away from home. In order for us to improve our services, please provide us with feedback and any suggestions you may have.

	LEVEL OF SERVICES			
	EXCELLENT	GOOD	AVERAGE	POOR
1) Security Staff	☐	☐	☐	☐
2)Security Resources and vehicles	☐	☐	☐	☐
3) Cleaning Staff	☐	☐	☐	☐
4) Cleaning Resources and Equipment	☐	☐	☐	☐
5) Customer Care Service Quality	☐	☐	☐	☐
6) Drinking Water Quality	☐	☐	☐	☐
7) Irrigation Water Quality	☐	☐	☐	☐
8) Solid Urban Waste Domestic Collection and Management Staff	☐	☐	☐	☐
9) Solid Urban Waste Domestic Collection and Management Resources and Equipment	☐	☐	☐	☐
10) Gardening Staff	☐	☐	☐	☐
11) Gardening Resources and Equipment	☐	☐	☐	☐
12) Anti-desertification and Anti-mosquito Treatment Staff	☐	☐	☐	☐
13) Anti-desertification and Anti-mosquito Treatment Resources and Equipment	☐	☐	☐	☐
14) Sanitation and Rainwater Installations Maintenance Staff	☐	☐	☐	☐
15) Sanitation and Rainwater Installations Maintenance Resources and Equipment	☐	☐	☐	☐
16) Fibre-optic Television Installations Maintenance Staff	☐	☐	☐	☐
17) Fibre-optic Television Installations Maintenance Resources and Equipment	☐	☐	☐	☐
18) Public Lighting Installations Maintenance Staff	☐	☐	☐	☐
19) Public Lighting Installations Maintenance Resources and Equipment	☐	☐	☐	☐
20) Fire-fighting Installations Maintenance Staff	☐	☐	☐	☐
21) Fire-fighting Installations Maintenance Resources and Equipment	☐	☐	☐	☐
22) Road and Bridge Installations Maintenance Staff	☐	☐	☐	☐
23) Infrastructure Maintenance Resources and Equipment: Roads and Bridges	☐	☐	☐	☐
24) Car Park Infrastructure Maintenance Staff	☐	☐	☐	☐
25) Infrastructure Maintenance Resources and Equipment: Car Parks	☐	☐	☐	☐
26) Infrastructure Maintenance Staff: Horizontal and Vertical Signage	☐	☐	☐	☐
27) Infrastructure Maintenance Resources and Equipment: Horizontal and Vertical Signage	☐	☐	☐	☐
28) Infrastructure Maintenance Staff: Street Furnishings	☐	☐	☐	☐
29) Infrastructure Maintenance Resources and Equipment: Street Furnishings	☐	☐	☐	☐
30) Quality of Information and Administration Service	☐	☐	☐	☐

In order to imporve our services and in the event that you consider any of our services to be Poor or Average, please provide details of your specific complaint or problem in the space below.

THANK YOU FOR YOUR COLABORATION

e-mail: mantenimiento@conservacionmarina.com

8.7 YOUR OPINION DOES MATTER SUGGESTION BOX